

1.	Do I need to register or make an appointment to obtain a verified gross mass/weight (VGM) from the Port?	No, except in respect of containers arriving by road outside of normal working hours. (see Q17)
2.	What if I arrive at the terminal without a VGM?	The Port cannot load a container to vessel without a VGM. The Port will provide a weighing service for those containers requiring it. (see Q14)
3.	Will my container be allowed onto the terminal without a VGM?	Yes, however for road arrivals access must still be made via the weigh station. The VGM must be supplied within 24 hours of vessel arrival to avoid charges. (see Q11 & Q18)
4.	What steps must be taken before the Port would be able to provide a VGM?	In accordance with existing practices a pre-entry in respect of the container must exist within Destin8. Containers delivered by road must also be associated to a valid VBS booking.
5.	If the Port provides the VGM for a container how will we be notified of the VGM?	Once the VGM has been established the result will be sent back via EDIFACT, Inter System Link or text messages as selected in Destin8. The shipper will be deemed to have appointed the Port as the person duly authorised to provide the VGM to the shipping line for the purposes of SOLAS.
6.	Will a hard copy ticket be provided if the Port provides a VGM?	No. There is no requirement under SOLAS that a 'weigh ticket' or similar must be provided.
7.	What changes to Destin8 are being made to accommodate VGM provision?	MCP will be modifying a number of export transactions and associated EDIFACT and Destin8 system messages to facilitate these legislative changes. For full details please either contact MCP directly or if registered for Destin8, log in and access the information available on the News Page.

8.	Will the current Port procedures relating to cargo cut-off times change to accommodate the introduction of the SOLAS regulation?	The procedures will be updated to include VGM , it is expected that this will be required 24hrs prior to vessel arrival.
9.	Will I be able to submit a VGM via Destin8 after a container has been received at the Port?	Yes, up to 24 hours prior to vessel arrival.
10.	If I provide a VGM and subsequently find it to be incorrect will I be able to update it via Destin8?	Yes. This will incur a Change of Executive Information charge at the prevailing tariff rate (currently £27.88).
11.	What happens to my container If the VGM has not been provided by the cut-off time i.e. 24 hours prior to vessel arrival?	The Port will undertake the weigh and provide the VGM on the shippers behalf (see Q18)
12.	What will the Port charge for providing a VGM?	<p>The charge is expected to be £20.00 for providing the weighing service pre-ingate during normal hours.</p> <p>If the weigh is undertaken outside of normal gate opening hours (see Q17) the charge is expected to be £50.00.</p> <p>There will be a notional administration charge on all export full containers to cover the costs of updating and maintaining our systems so that they are able to record VGM's accurately. It is expected that this will be £1.00 per container.</p>
13.	Who will be charged?	The charge will be applied to the export declarant/Destin8 badge code holder for the export booking.

14.	How and where will the VGM be undertaken?	Any VGM provision necessary will be undertaken pre ingate.
15.	How will a haulier know if they have to proceed to the weigh station prior to in- gate?	VBS will be updated to identify which bookings contain containers which do not have a VGM.
16.	What if I am late for my VBS appointment due to waiting for the VGM to be provided?	Should a VGM be required extra time should be allowed prior to commencement of the VBS booked slot. Normal VBS tolerances will apply.
17.	Are there any special provisions to obtain a VGM outside of normal gate opening hours?	Yes. If a weighing service is required outside of normal working hours, notice must be given in advance. For services between 1500 Saturday and 2300 Sunday, notice must be given by 1300 on Saturday. For services on bank holidays notice must be given by 1300 on the previous normal working day.
18.	If we require the Port to provide a VGM or VGM update post in- gate arrival can this be provided?	Yes although ordinarily we would not expect this service to be required as there is provision to obtain a VGM prior to ingate. Requests for the service would need to be made in writing at least 24 hours in advance of vessel estimated time of arrival. This service will be charged at the equivalent prevailing tariff rate of item 2.6 Containers (currently £57.82) plus the £20.00 container weighing charge.
19.	Are there any containers which the Port would not be able to provide a VGM for?	Yes. Given handling restrictions associated to class 1.1/1.2 and 1.3 hazardous goods any containers containing such goods would not be able to have a VGM provided by the Port. These containers require prior approval by the Port's Dangerous Goods Department and if approved are delivered direct to the vessel by the haulier. Therefore any containers containing such cargo will be required to have a VGM in existence before arriving at the terminal and would be managed in accordance with current Port procedures.

20. Who do we contact if we have any further questions? Please send any questions to VGM@fdrc.co.uk